

Meeting Title	Board of Directors		
Date	10.09.20	Agenda item	Bo.9.20.19

UPDATE NHS PATIENT SAFETY STRATEGY 2019

APPOINTMENT OF PATIENT SAFETY SPECIALISTS (PPS)

Presented by	Dr Bryan Gill, Chief Medical Officer		
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Purpose of the paper	This paper provides an update on the NHS Patient Safety Strategy (NPSS) with specific reference to the expectation that all NHS Trusts appoint Patient Safety Specialists by 30 th November 2020.		
Key control	This paper represents a key control for our strategic objectives to provide outstanding care for patients, to be in the top 20% of NHS employers and to be a continually learning organisation		
Action required	For Approval		
Previously discussed at/informed by	Quality Committee, January 2020, NHS patient safety strategy (Q120.8)		
Previously approved at:	Committee/Group	Date	

Learning

In July 2019 NHSI/E published the NHS Patient Safety Strategy (NPSS) (Safer culture, safer systems, safer patients). The Strategy recognises our patient safety journey from talking about harm to talking about systems which provide the right care, as intended, every time, and learning from what works, not just what does not and is essentially a statement of our collective intent to improve safety by recognising that to make progress, we must significantly improve the way we learn, treat staff and involve patients. The Strategy describes the progress that the NHS has made in improving the safety of patients receiving care, but recognises the challenges to patient safety that continue to exist. In order to address these challenges the strategy describes that the NHS needs to build on two foundations: a patient safety culture and a patient safety system supported by 3 strategic aims. These aims are underpinned by a series of national and regional actions, but will require local organisation and system action planning to support their implementation.

Assurance & Improvement

The aims identified within the strategy are:

Insight: To improve our understanding by drawing insight from multiple sources of patient safety information.
Involvement: People have the skills and opportunities to improve patient safety, throughout the whole system.
Improvement: Improvement programmes enable effective and sustainable change in the most important areas.

The enclosed presentation (Appendix 1) summarises the NPSS as discussed at the Quality Committee in January 2020. As a consequence of Covid-19 the NPSS role out was paused at an NHS and thereby at a Trust level.

A recent letter from NHSE/I sets an expectation that all NHS Trusts need to appoint a full time Patient Safety Specialist (PSS) by 30th November 2020. This is one of the key early actions required in the implementation of the NPSS. The enclosed document (Appendix 2) sets out the role profile for these new PSS.

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In summary the PSS will:

- Be the lead patient safety experts in healthcare organisations.
- 'Captains of the team' and provide dynamic, senior leadership, visibility and expert support to the patient safety work in their organisations.
- Will support the development of a patient safety culture and safety systems.
- Have sufficient seniority to engage directly with their Executive team.
- Will work in networks to share good practice and learn from each other.

Following a review of the role and expectations we have concluded that:

- In order to keep patients safe effective MDT working is essential. This has been our approach to high quality health care.
- The time expectation around a PSS is that it needs to be 'full time' equivalent.
- We will look to identify more than one individual to meet the full-time requirement thereby keeping an MDT approach to keep patients safe.
- A number of staff across our professional groups undertake lead roles in patient safety and we are therefore confident in identifying the named PSS. This includes but is not exclusive to: Deputy Chief Medical Officer; the newly developed Lead AHP role; Director of Nursing and Quality Improvement Lead.
- Our newly formed Quality Academy will oversee the full implementation of the NHS patient safety strategy and the PSSs being key members.
- Assurance against progress in implementation of the NPSS will be reported to the Board Regulation Committee.

Recommendation

The Board of Directors is asked to:

- Note the next phase of the implementation of the NHS Patient Safety Strategy.
- Approve our approach to the appointment of Patient Safety Specialists.

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Benchmarking implications (see section 4 for details)	Yes	No	N/A
Is there Model Hospital data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is there any other national benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the Trust an outlier (positive or negative) for any benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Risk Implications (see section 5 for details)	Yes	No
Corporate Risk register and/or Board Assurance Framework Amendments	<input type="checkbox"/>	<input type="checkbox"/>
Quality implications	<input type="checkbox"/>	<input type="checkbox"/>
Resource implications	<input type="checkbox"/>	<input type="checkbox"/>
Legal/regulatory implications	<input type="checkbox"/>	<input type="checkbox"/>
Diversity and Inclusion implications	<input type="checkbox"/>	<input type="checkbox"/>

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Risk assessment						
Strategic Objective	Appetite (G)					
	Avoid	Minimal	Cautious	Open	Seek	Mature
To provide outstanding care for patients			g			
To deliver our financial plan and key performance targets			g			
To be in the top 20% of NHS employers					g	
To be a continually learning organisation				g		
To collaborate effectively with local and regional partners					g	
The level of risk against each objective should be indicated. Where more than one option is available the level of risk of each option against each element should be indicated by numbering each option and showing numbers in the boxes.	Low		Moderate	High	Significant	
	Risk (*)					
Explanation of variance from Board of Directors Agreed General risk appetite (G)						

Regulation, Legislation and Compliance relevance
NHS Improvement: (please tick those that are relevant) <input type="checkbox"/> Risk Assessment Framework <input type="checkbox"/> Quality Governance Framework <input type="checkbox"/> Code of Governance <input type="checkbox"/> Annual Reporting Manual
Care Quality Commission Domain: Choose an item.
Care Quality Commission Fundamental Standard: Choose an item.
NHS Improvement Effective Use of Resources: Choose an item.
Other (please state):

Relevance to other Board of Director's Committee: (please select all that apply)					
Workforce	Quality	Finance & Performance	Partnerships	Major Projects	Other (please state)
X <input type="checkbox"/>	X <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>